

YECA 2022 Annual 911 Law Calls:

- YSO: 2,383
- WSP: 8,840
- WDP: 7,012
- WNP: 626

For members wanting more licenses these could be billed directly to the department by HG annually \$900/yr. per license. These licenses run concurrent and depends on how many users are logged-in on a regular basis. HG said it does not block a user if say an agency pays for 5 licenses and 2 additional users log-on on a particular day. In this case, these 2 additional users would still have access. HG understands there may be days with unusual activity reflecting one day spikes.

In this scenario, HG would not count these unusual spikes as counts for the annual charge. They monitor the usages annually for activity or if there's a higher than average on a regular basis, each agency would be charged according to usage.

For planning, the technical implementation would take approximately a week. Majority of the implementation would be the responsibility of YECA IT staff. Whereas, individual member agency IT staff's responsibility would be firewall configurations for the member's side.