

RURAL FIRE HELP DESK TICKET

After filling out a short description of the issue and where the problem occurred, check the appropriate box in each of the categories, once the form has been filled out fax the form to 530-666-8923.

Name person reporting the problem:

Date:

Approximate Time of Problem:

<p><u>Short Description of the Issue:</u></p> <p><u>Location where problem occurred:</u></p> <p><u>Radio Type:</u></p> <p><input type="checkbox"/> Portable radio (handheld)</p> <p><input type="checkbox"/> On hip using headset or speaker mic</p> <p><input type="checkbox"/> In hand</p> <p><input type="checkbox"/> Mobile radio (vehicle mounted)</p> <p><input type="checkbox"/> Handset</p> <p><input type="checkbox"/> External speaker</p> <p><input type="checkbox"/> Headset</p> <p>Vehicle Number: _____</p>	<p><u>Radio Problem Description: check as many as applies:</u></p> <p><input type="checkbox"/> We hear them, they do not hear us</p> <p><input type="checkbox"/> Dispatch & Field units cannot hear each other at all</p> <p><input type="checkbox"/> They hear us, we do not hear them</p> <p><input type="checkbox"/> Radio cuts in and out</p> <p><input type="checkbox"/> Poor Audio Quality</p> <p><input type="checkbox"/> Volume too loud</p> <p><input type="checkbox"/> Volume too low</p> <p><input type="checkbox"/> Radio keyed</p> <p><input type="checkbox"/> Clicking</p> <p><input type="checkbox"/> Not receiving tones</p> <p><input type="checkbox"/> Squelch noise/feedback</p> <p><u>Radio Location:</u></p> <p><input type="checkbox"/> Unit in building</p> <p><input type="checkbox"/> Unit in car</p> <p><input type="checkbox"/> Unit outside</p> <p><u>Radio Channel:</u></p> <p><input type="checkbox"/> Gold Fire</p> <p><input type="checkbox"/> Gray Fire</p> <p><input type="checkbox"/> Green Fire</p> <p><input type="checkbox"/> Black Fire</p> <p><input type="checkbox"/> Brown Fire</p> <p><input type="checkbox"/> Woodland Interop</p> <p><input type="checkbox"/> Winters Interop</p> <p><input type="checkbox"/> Other: _____</p>
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